

Communiqué to our community: COVID-19

What's in store for fall 2020?

As we approach the end of summer and look towards the changes and challenges that Fall may have in store, we want to extend our thanks and appreciation to everyone who has played a role in our COVID-19 response:

- staff and physicians for their hard work and dedication during stressful times
- partner organizations, e.g., RC VTAC
- our generous and supportive community.

Current status

• **PPE** is in good supply at RVH, including medical and non-medical masks, gowns and gloves.

• *Ramping up* of services continues to address the waitlist of patients for surgery, medical imaging, and specialist clinics.

RC VTAC continues to provide 24/7 (nonemergency) access to healthcare for those who do not have or cannot access their primary care provider. Find more information on the **RC VTAC** website or call 1-844-727-6404

As well, **RC VTAC** COVID-19 testing is ongoing for residents of Renfrew County and South Algonquin. Call 1-844-727-6404 for more information or to pre-register for testing.

Second wave preparation

RVH has a plan in place for the possibility of a spike in COVID-19 cases as children go back to school and people move indoors as the weather cools. Many measures remain in place including: • Visitor policy remains at one visitor per person per day to help adhere to physical distancing measures

• Screeners remain in place at public entries which include the Emergency Department (A),

Ambulatory Care Clinics (B) and Nephrology (E)

- Virtual care will continue to be the first choice for care when possible
- Universal masking required in the hospital
- Monitoring and building our PPE supplies.

RVH has also developed a "Pandemic Playbook" outlining policies, procedures and processes in the event of a second wave or future pandemic.

GOOD NEWS!

RVH is excited to be able to move forward with some planned projects to upgrade and maintain equipment and improve our facility. Please bear with us during construction...

• Work on our elevators will mean they may be shut down for periods of time. Signage will direct visitors to the operating elevators.

• We will also be installing a new generator and renovating our cafeteria.

Our new x-ray equipment has been installed and we thank our Foundation, volunteers and community for making this possible through the Catch the Ace lottery.

Thanks also to FCC AgriSpirit Fund that the Foundation put towards enhancing our grounds. There are new planters outside the oncology department, a new stone wall outside the Emergency Department and we are preparing community gardens for spring planting!

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