

REVISED VISITOR POLICY MARCH 28, 2022

VISITING HOURS:

Visitors can only visit patients as follows

- Acute Care Unit (2nd floor) 1:00 p.m. – 5:00 p.m.
- Complex Continuing Care (3rd floor): 2:00 p.m. – 6:00 p.m.

VISITOR POLICY:

- **Each admitted patient will be permitted any two visitors per day during the unit's visiting hours.**
- **Masks covering the nose and mouth are to be worn for the full duration of your visit**
- **Visitors may not consume food or beverages while visiting in the hospital**
- Visitors should remain in the patient's room to minimize movement in the facility, use the call bell if assistance is required, use public washrooms (by ER waiting room), and should not visit the cafeteria
- All visitors must be fully vaccinated and pass entrance screening prior to entering the hospital
- Visitors must perform hand hygiene (handwashing and/or use of hand sanitizer) when entering and leaving the facility and the patient's room
- The current list of exceptions for essential care providers (ECP)/care partners and visitors will be maintained (such as in end-of-life circumstances)
- Outpatients can only bring an essential care provider/care partner if necessary and if safety can be maintained.
- Compassionate visiting circumstances may be considered for patients at imminent end of life or for patients who are critically ill in collaboration with the care team.
- Visitors must be 12 years of age or older.

VISITATION FOR COVID POSITIVE PATIENTS:

- Patients who are Covid positive cannot have visitors at this time.
- Visitation can resume 10-20 days after the patient's asymptomatic positive test or symptom onset with positive test. The duration of the patient's isolation is based upon the patient's condition and any risk factors the patient may have. No visitation shall be permitted while the patient is on isolation.
- Palliative visitation will be considered for patients at end of life who are Covid positive. This must be coordinated with the unit to where the patient resides. Regular mask and visor, gloves and gown are required.
- Please call the unit if you require an update on the status of the patient or for any questions about visitation.

DROPPING OFF PERSONAL ITEMS FOR PATIENTS:

To support a safe patient care and work environment during the COVID-19 pandemic, essential personal belongings for patients (for activities of daily living/minimal personal items) will be permitted into the hospital. However, we ask that you follow the directions below:

- ⇒ Items must be wipeable with hospital grade disinfectant or placed in a bag or container that is wipeable.
- ⇒ Items should be clearly marked with the patient's name.

Items that **ARE** allowed:

- Commercially prepared food (e.g. Tim Hortons)
- Toiletry essentials (in a small toiletry bag): toothbrush/toothpaste, comb/brush
- Medical/assistive devices: hearing aids, glasses, dentures, cane/walker
- Books or magazines
- Small personal electronic devices and chargers
- Clothing (e.g. one or two pairs of pajamas, socks, underwear, etc.) that has been laundered.
- One pair of non-slip indoor shoes or slippers

Items that are **NOT** allowed:

- Homemade Food / Drink
- Flowers or plants