



COVID SCREENING

Do you have any of the following symptoms:

- Fever and/or chills
- Cough or barking cough (croup)
- Shortness of breath or difficulty breathing
- Decrease or loss of taste or smell
- Muscle aches/joint pain
- Extreme tiredness

Have you been tested for COVID-19 due to symptoms and are awaiting results?

Is anyone you live with currently experience any new COVID-19 symptoms and/or awaiting results after experiencing symptoms?

Have you had contact with a confirmed or probably case of Covid without wearing a mask?

If you are 70 years or older:

- Any new or increased confusion?
- Any unexplained or increased number of falls?
- Any acute decline in abilities or acute worsening or chronic medical conditions?

In the past 14 days have you been advised to self-isolate by Canada Border Services Agency, any Public Health Unit, a physician or another health care provider?

VISITORS MUST ANSWER NO TO ALL SCREENING QUESTIONS



PROOF OF VACCINATION IS REQUIRED

ESSENTIAL CARE PARTNER PROGRAM

Who is an Essential Care Partner?

ECP is a support person whose presence is considered essential to the safety and well-being of a patient while they are in the hospital. Most often, they are a family member or close friend of the patient who typically know the patient's health history, lifestyle and personal values.

How is an ECP different from a visitor?

Visitors are people who come to the hospital to have a social visit with a patient. An ECP is chosen by the patient or their Substitute Decision Maker. An ECP provides essential care and support to the patient while they are in the hospital.

What are the steps to becoming an ECP?

1. The patient or Substitute Decision Maker chooses a person as their ECP.
2. The healthcare team and unit manager registers the person(s) as an Essential Care Partner.
3. The ECP is offered online training on IPAC practices. ECPs can also access printed material or receive direct teaching from IPAC staff.
4. The ECP agrees to follow IPAC practices and unit-specific policies. These can include physical distancing, hand washing, and wearing masks. Healthcare staff must observe the ECP to ensure they are using personal protective equipment effectively.



VISITOR INFORMATION



SPRING 2022

Renfrew Victoria Hospital
499 Raglan Street North
Renfrew, Ontario
Canada K7V 1P6

(613) 432-4851

www.renfrewhosp.com

Please refer to the hospital website for the most up-to-date information regarding patient visitation

VISITOR POLICY

- Each admitted patient will be permitted two visitors per day during the unit's visiting hours.

- There are no restrictions on designated visitors. We kindly ask families to coordinate who will visit the patient each day

- Masks covering the nose and mouth are to be worn for the full duration of your visit

- Visitors may not consume food or beverages while visiting in the hospital

- Visitors should remain in the patient's room to minimize movement in the facility, use the call bell if assistance is required, use public washrooms (by ER waiting room), and should not visit the cafeteria

- All visitors must be fully vaccinated and pass entrance screening prior to entering the hospital

- Visitors must perform hand hygiene (handwashing and/or use of hand sanitizer) when entering and leaving the facility and the patient's room

- The current list of exceptions for essential care providers (ECP)/care partners and visitors will be maintained (such as in end-of-life circumstances)

- Outpatients can only bring an essential care provider/care partner if necessary and if safety can be maintained.

- Compassionate visiting circumstances may be considered for patients at imminent end of life or for patients that are critically ill in collaboration with the care team.

- Visitors must be 12 years of age or older



HOURS FOR VISITATION

ACUTE CARE (2nd floor)	1:00pm - 5:00pm
COMPLEX CONTINUING CARE (3rd floor)	2:00pm - 6:00pm

PLEASE
KEEP YOUR
FACE MASK ON
AT ALL TIMES



VISITATION FOR COVID POSITIVE PATIENTS

- Patients that are Covid positive cannot have visitors at this time.

- Visitation can resume 10-20 days after the patient's asymptomatic positive test or symptom onset with positive test. The duration of the patient's isolation is based upon the patient's condition and any risk factors the patient may have. No visitation shall be permitted while the patient is on isolation.

- Palliative visitation will be considered for patients at end of life that are Covid positive. This must be coordinated with the unit to where the patient resides. Regular mask and visor, gloves and gown are required.

- Please call the unit if you require an update on the status of the patient or for any questions about visitation.

DROPPING OFF PERSONAL ITEMS FOR PATIENTS

In an effort to support a safe patient care and work environment during the COVID-19 pandemic, essential personal belongings for patients (for activities of daily living/minimal personal items) will be permitted into the hospital. However, we ask that you follow the directions below:

- ⇒ Items must be wipeable with hospital grade disinfectant or placed in a bag or container that is wipeable.
- ⇒ Items should be clearly marked with the patient's name.

Items that **ARE** allowed:

- Commercially prepared food (e.g. Tim Hortons)
- Toiletry essentials (in a small toiletry bag): toothbrush/toothpaste, comb/brush
- Medical/assistive devices: hearing aids, glasses, dentures, cane/walker
- Books or magazines
- Small personal electronic devices and chargers
- Clothing (e.g. one or two pairs of pajamas, socks, underwear, etc.) that has been laundered.
- One pair of non-slip indoor shoes or slippers

Items that are **NOT** allowed:

- Homemade Food / Drink
- Flowers or plants

Please remember the hospital is not responsible for lost or damaged items. Valuables should always be left at home.

THANK YOU FOR YOUR HELP KEEPING OUR PATIENTS AND STAFF SAFE