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Why sign up for MyChart during COVID-19?

About MyChart

MyChart provides safe and secure online access to your RVH medical records anytime, anywhere and allows you to participate in your healthcare by:

- reviewing your summaries of appointments (vital signs, tests, referrals)
- viewing your medications (dosage and instructions)
- checking lab results
- viewing past or upcoming appointments and any instructions
- scheduling/cancelling appointments
- tracking health records or measurements you take at home (e.g., blood pressure, weight, etc.)

You may also access a child's or family member's health information by requesting Proxy Access to their account.

MyChart in the COVID world

In the COVID world, healthcare is following a principle of "Virtual First", meaning all visits that can be done virtually (by phone or as an e-Visit) are scheduled that way rather than an in-person visit.

MyChart allows you to connect with your provider for e-Visits over Zoom's free video conferencing service. It's extra secure when the Zoom e-Visit conference is created in Epic (RVH's electronic health information system). Not only can you (the patient) conference in, but any additional family members, interpreters, etc., can be invited to join if they provide their email address.

Anyone who registers for MyChart can e-Visit with their provider/specialist when appropriate, without ever leaving their house—connecting from home on any mobile device or PC with audio and video—by simply logging into MyChart and connecting to the appointment.

For more information about MyChart, how to register, or instructions for Zoom e-Visits, see the MyChart page at www.renfrewhosp.com Or call 613-432-4851 to ask for more info.



MyChart