



Renfrew Victoria Hospital—Best Practice Champions

Overview:

RVH applied through an application process to become a Best Practice Spotlight Organization. We were successful in this lengthy application and as result we received \$100,000 to implement 5 guidelines over three years at RVH.

What did we implement:

- People Centred Care (numerous initiatives)
- Pain Assessment on CCC
- Decision Support for Adults Living with Chronic Kidney Disease
- Women Abuse: Screening and Identification in RVH ED
Wound Care Best Practice

In 2018 RVH was successful in achieving RNAO Best Practice Spotlight Designation a huge achievement. Two frontline nurses joined Chris and Janice to accept this award and Designation. There were some VIPS speaking so well done and so proud of our crew! We drew names from all the champions to see who would join us. Grace Leavoy and Collins Ferguson joined us.

Other Requirements

- CNE Chris Ferguson must participate yearly in evaluation of Advanced Clinical Practice Fellowship Applications; this is a full day each year or we need to publish an article (We did create an article that was never published successfully on patient centred care work with whiteboards)
- We must present yearly at a conference (pre Covid as the CNE and others did go to present at conferences)
- Staff had to attend the yearly RNAO event many RNS/RPNS and physio attended and shared our best practice work on poster boards at this yearly conference and interacted with other hospitals and RNAO

To share our work, we invited SFMH and long-term care partners to our yearly Best Practice day that was held up until COVID hit. We also had a patient and family advisor join us.

BPSO deliverable for Designation

Organizations are expected to focus on implementing and sustaining and spreading current guideline activities, expanding guideline implementation internally and externally, and supporting others in the development of evidence-based cultures

Extensive Project Reports must be completed yearly to show what we have implemented. For 2019 it was the EHealth Guideline with our EPIC work, and for 2021 it will be the fall prevention work been today.

This report is followed by a meeting every year with RNAO and CNE Chris Ferguson to determine eligibility for designation renewal

Other Deliverables:

Capacity Building:

- Maintain a cohort of 15% nursing staff as champions we had many initially and many in EPIC all super users, credentialed trainers and at elbow support were champions
- Continue RNAO education offerings so offering the virtual champion workshop now that they are been offered again that has been sent to all staff (great for new champions)
- Attend annual BPSO symposium – one person funded (this has been virtual and CNE Chris Ferguson has attended)

MOST IMPORTANT DELIVERABLE

Initiate the implementation and evaluation of two additional guidelines within the two-year designation period .. either clinical or HWE. Today is our requirement met for this two-year designation.

Second Deliverable support the global community by servicing as a mentor to new BPSO organizations at the local, national, and international level. **Chris Ferguson was a mentor to another hospital that just achieved designation and has offered for RVH to now support another hospital.**

Evaluation is also another important component which is why we have chosen falls as we already collects this data.

Other Important Information

- We need to implement guidelines but have no funding to maintain designation
- So perhaps one more in the next two years likely pain as we have only done a small portion of this guideline. Erin Prentice and Natalie Walters are doing the groundwork for this and work to start this maybe fall of 2022 or spring of 2023. Good data in EPIC to do this one.