

Number 12, June 23, 2020

## What is the current status of hospital visiting?

Recently, the province loosened restrictions on hospital visitation, knowing how important it is for patients to see a loved one while in the hospital.

However, some restrictions are still necessary to ensure the safety of patients and staff.

RVH will allow one family caregiver/care partner to support the patient's care and mental well-being, designated by the patient and/or their substitute decision maker. Patients will be permitted **one visitor for one visit each day**. Visitors cannot bring patient items in at this time.

### Rules for visiting

To visit a patient at this time, visitors **must**:

- Be a designated family caregiver/care partner
- Complete screening at the entry
- Feel well and answer no to all screening questions, or may be turned away
- Wear a mask that covers nose and mouth properly for the **full time** of the visit
- Report directly to nursing on the patient's floor before entering their room
- Remain in the patient's room to minimize movement in the facility. Use the call bell if assistance is required
- Use public (not patient) washrooms and do not visit the cafeteria
- Perform hand hygiene (hand washing and/or use of hand sanitizer) when entering and leaving the facility and the patient's room

- Wear additional protective equipment if circumstances require it
- Maintain 6-foot/2-metre physical distancing where possible, unless the patient is in your 10-person social circle
- Follow all public health requirements during their time at the hospital, or they will be asked to leave

### Masks

Cloth masks will be provided if needed when you enter and we ask that you deposit them in available receptacles at the exit when you leave.

### Visiting Hours

- Acute Care Unit (2<sup>nd</sup> Floor)  
1:00 p.m. – 5:00 p.m.
- Complex Continuing Care (3<sup>rd</sup> Floor)  
2:00 p.m. – 6:00 p.m.

### Parking/Entrance

- 1:00 p.m. – 4:00 p.m. please park in the P2 parking lot (Grigg Ave.) and enter through the dialysis entrance
- After 4:00 p.m. please park in the Main parking lot and enter through the Emergency Department entrance
- **As of Monday, June 29**, visitors are asked to use the Gift Shop entrance, which will be open 7 a.m. – 6:00 p.m., and use the elevator in the main hall closest to the Gift Shop

**We will continue to monitor the COVID-19 situation in the community and in hospital, and adjust our approach accordingly.**