



RVH Nursing Edge

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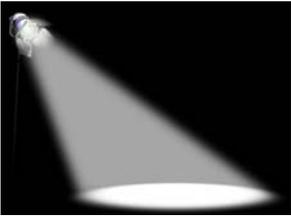
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About RNAO's Best Practices Spotlight Organization® (BPSO®) Designation Program

The RNAO's 50 best practices offer guidance to health care professionals in a variety of areas, from prevention and/or treatment of pressure ulcers, diabetes, hypertension and asthma to pain management and the prevention of falls. The world-renowned BPGs have been implemented at health care institutions across Canada, as well as in other countries, including the United States, Australia and Spain.

Every three years, the RNAO opens a request for proposals (RFP) to organizations to implement and evaluate BPGs as part of the BPSO Designation program. In February 2015, the RVH nursing team received notice that its submission was successful.

RVH was among many applicants. "RNAO received a tremendous response to this RFP. Your proposal was appraised by a team of reviewers comprised of representatives from BPSOs and the International Affairs & Best Practice Guidelines Program staff," wrote Irmajean Bajnok, Director of the RNAO's International Affairs and Best Practice Guidelines Centre. "Congratulations on becoming an RNAO Best Practice Spotlight Organization. We are proud to partner with you!"



RVH SPOTLIGHT

RVH hopes to achieve BPSO designation with the successful implementation and evaluation of:

- Screening for delirium, dementia and depression in older adults (2015-2016)
- Assessment and management of pain (2016-2017)
- Person/Family centered care (2015-2016)
- Women abuse: screening, identification and initial response in the Emergency Department (2016-2017)
- Decision Support for Adults Living with Chronic Kidney Disease. (2015-2016)

Implementation Progress Person/Family Centered Care

Person and family centered care definition:

Is an approach in which the uniqueness, preferences, values and beliefs of persons are honored. It is not merely about delivering services to patients. Rather, person and family centered care involves: advocacy, empowerment and respecting the person's autonomy, self-determination and participation in decision-making. Client/family centered care will be embedded in Governance, Leadership and Care Standards for all surveys in 2016 and onwards.

Advanced teams for each best practice, including unit best practice champions were provided education on best practice implementation in fall 2015.

Advanced teams developed detailed implementation plan and communication plan for all levels of the organization from board to bedside. Nursing retreat November 2015, 17 recommendations for person/family centered care currently in progress for implementation.

A presentation to Board or Directors happened fall 2015. Patient and Family Advisory Committee established January 2016, first meeting was January 5th.

All hospital departments now have certified champions and person/family centered care has been added to hospital orientation presentations and slides.

Implementation Progress Screening for Delirium

Delirium screening implemented and we are now monitoring continues for outcomes, some strategies put in place include, pocket cards for staff, physician order sets developed, nursing care plans, a structured audit system in place to determine success. Full implementation complete December 2015 and we are compliant 90% - 100% of the time with initial delirium assessments.

RVH Best Practice Champions – May 2015 Session



Community Resource Corner

Canada Pension Plan and Old Age Security (financial programs)
1-800-277-9914

Community Care Access Centre (CCAC)—homecare services
613-732-7007

Health Care Connect (if you need a family doctor, register for one here)
1-800-445-1822

Implementation Progress Decision Support for Adults Living with Chronic Kidney Disease

Working groups are now in place. The groups are led by best practice champions. Implementation plan developed and progress on target year to date for this initiative. Numerous nephrology team members involved in implementation, including renal committee and medical director. They are currently developing indications for monitoring progress in development.



Renfrew Victoria Hospital
Website Link:
www.renfrewhosp.com